Agenda Item No.: 5.

AGENDA SUMMARY PAGE CITY COUNCIL MEETING OF: MAY 20, 2009

DEPARTMENT: OFFICE OF COMMUNICATIONS

DIRECTOR: DAVID RIGGLEMAN

SUBJECT:

RECOGNITION OF THE EMPLOYEE OF THE MONTH

BACKUP DOCUMENTATION:

Submitted at Meeting – Copy of May 2009 Employee of the Month Certificate for Victoria Rosemore

Minutes:

MAYOR GOODMAN invited CANDACE FALDER, Acting Director of Finance and Business Services, JIM DiFIORE, Business Services Manager, and CAROLE MEYER, Supervisor of Business Services, to the podium to recognize VICTORIA ROSEMORE as the May 2009 Employee of the Month. MS. ROSEMORE has been instrumental in streamlining the business licensing inspection process and standardizing forms and procedures to ensure high quality customer service. She also assisted in establishing the Multi-agency Task Team which works to make the business licensing and inspection process a collaborative effort. MS. ROSEMORE and her team were recognized in 2008 by the Las Vegas Metropolitan Police Department (Metro) Downtown Area Command as an invaluable resource for abating problem properties in the City's urban core.

MS. MEYER stated that MS. ROSEMORE works hard as a team leader and team member to keep the community safe in a very busy and challenging work environment. MR. DiFIORE concurred, noting that MS. ROSEMORE is very proactive and does a wonderful job.

MS. ROSEMORE thanked her management, her team and the Multi-Agency Task Team for their support, hard work and mutual respect.